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The purpose of this guide

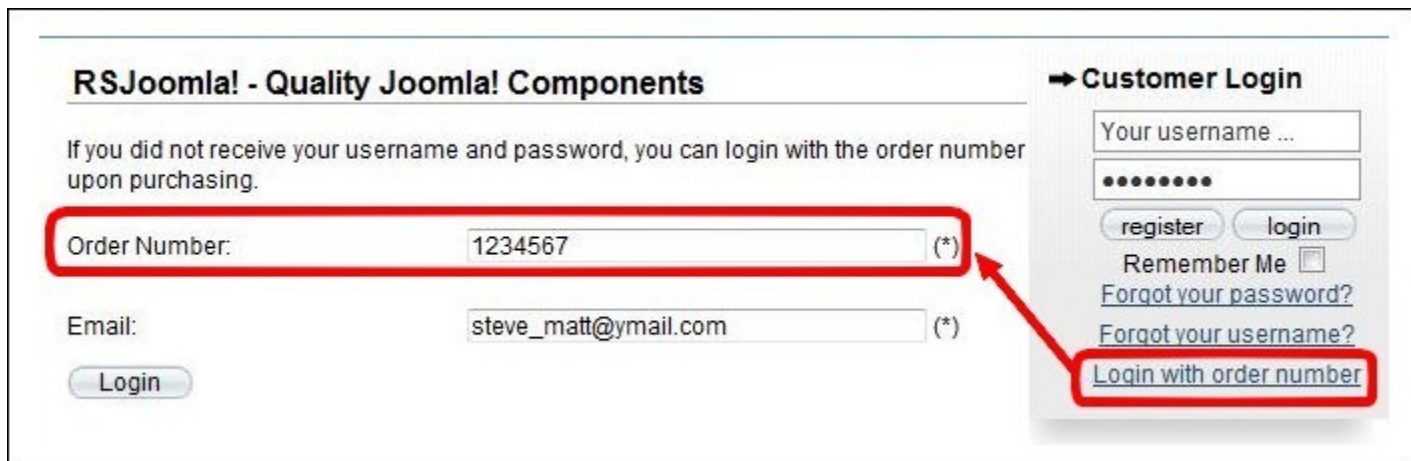
Step 1: Purchasing a RSFeedback! membership

When you purchase a membership for the first time, a RSJoomla! account is automatically created for unregistered users, after ending the transaction. The transaction along with the user details will be sent on the registration email.

Upon transaction, users have 2 ways to access their www.rsjoomla.com account and download RSFeedback!:

1. login with the user and password automatically created and received on the email, during the transaction process using the **Customer Login** form.
2. login with the order number received on the user email.

Login with the order number



The screenshot shows the RSJoomla! Customer Login interface. On the left, there is a form with two input fields: 'Order Number:' containing '1234567' and 'Email:' containing 'steve_matt@ymail.com'. A red box highlights the 'Order Number' field, and a red arrow points from it to the 'Login with order number' link in the 'Customer Login' section on the right. The 'Customer Login' section includes fields for 'Your username ...' and a password field, along with 'register' and 'login' buttons, a 'Remember Me' checkbox, and links for 'Forgot your password?' and 'Forgot your username?'. The 'Login with order number' link is highlighted with a red box.

Step 2: Download RSFeedback!

2.1. Download the component

To download RSFeedback! you need to:

Step 1: login on www.rsjoomla.com with the user details or the order number

Step 2: in the right side, you will find a section dedicated to RSJoomla! customers: **Customer Login**. Click on **View my downloads**

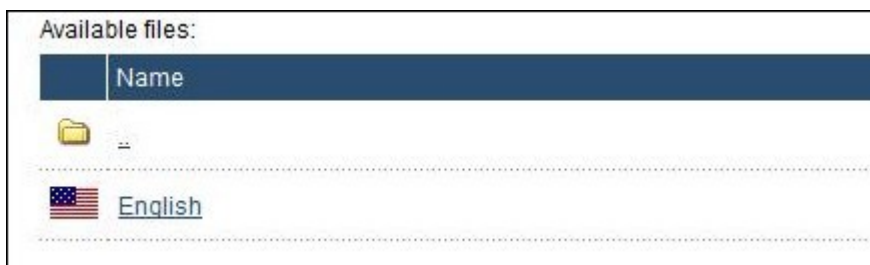


Step 3: In the **Customer downloads** section is displayed a list with the user memberships. Click on **Downloads >> RSFeedback! Files >> Component >> Download RSFeedback! for Joomla! 1.5**

Customer Downloads					
#	Membership	Files	Licenses	Started	Expires
1	RSFeedback! 1 Domain Lifetime	Downloads	Licenses	25.08.2010 08:26:08	Unlimited

2.2. Download RSFeedback! language files

Additionally, if you need RSFeedback! translated in other languages, you can download the available RSFeedback! language files from **Customer Downloads >> RSFeedback! Files >> Languages** or [create your own language files](#)

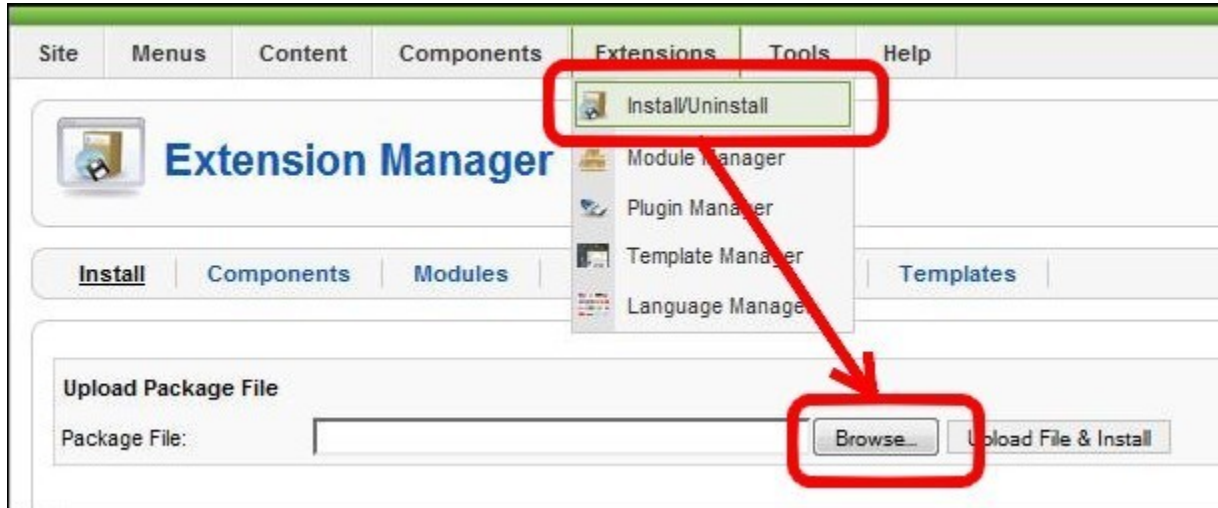


Step 3: Installing RSFeedback!

3.1: Installing the component

RSFeedback! installs like any other component, through the Joomla! installer.

In the backend panel, head to **Extensions >> Install/Uninstall >> Browse the installation package from your computer >> Upload File & Install**



3.2: Installing the language files

The language files install the same as the component, through the Joomla! installer (see the above screenshot), the only condition in order to work is to have previously installed the Joomla! languages pack for frontend and backend.

1. **Install the Joomla! languages pack** (if there aren't already installed):
 - a. Head to <http://community.joomla.org/translations.html> and choose the desired translation.
 - b. Download the corresponding Joomla! languages pack for frontend and backend.
 - c. Install the Joomla! languages pack (regular installation through the Joomla! installer): in the backend panel head to **Extensions >> Install/Uninstall >> Browse the Joomla! language files >> Upload**
 - e.g. If you want to translate RSFeedback! in Dutch, first of all install the Dutch Joomla! languages pack for frontend and backend, from <http://joomla.org>
nl-NL_joomla_lang_site.1.5.20.zip
nl-NL_joomla_lang_admin.1.5.20.zip

2. **Install the RSFeedback! languages pack:** (regular installation through the Joomla! installer)
 - a. Download the RSFeedback! language files from www.rsjoomla.com - Customer Downloads (see [Step 2.2 Download RSFeedback! language files](#))
 - b. In the backend panel, head to **Extensions >> Install/Uninstall >> Browse the RSFeedback! language files >> Upload**

Step 4: Update RSFeedback! to a newer version

RSFeedback! has an “Updates” tab especially designed to smooth the update process.

There are 2 ways to update the RSFeedback! component:

- **4.1 - using the “Updates” tab :**

To be able to receive updates directly in the Joomla! backend panel, you need to enter the RSFeedback! license codes.

Step 1:

To get the license code, login to your RSJoomla! account and in the Customer Downloads section, click on the Licenses link.


Customer Downloads						
#	Membership	Files	Licenses	Started	Expires	Status
1	RSFeedback! 1 Domain Lifetime	Downloads	Licenses	25.08.2010 08:26:08	Unlimited	Active

Step 2:

After you will enter the domain name (click on the “Licenses” option, near the “Downloads”) , a license code will be generated.

Copy the license code and paste it in the RSFeedback! control panel from backend.

RSFEEDBACK! 1.0.0 REV 1



Installed Version:	1.0.0
Copyright:	©2007-2010 www.rsjoomla.com
License:	GPL Commercial License
Author:	www.rsjoomla.com
Please enter your code to receive updates:	<input type="text" value="MYLICENSECODE"/>
	<input type="button" value="Update code"/>

Step 3:

Whenever you want to check new RSFeedback! updates, in the Joomla! backend panel head to **Components >> RSFeedback >> Updates** and you will be able to download the component directly from the backend.



Update

Feedbacks | Archive | Categories | Groups | Statuses | Flags | Moderation

Checking for updates

i RSFeedback! 1 Domain Lifetime Your version is up to date. No new downloads are available.

- **4.2 – through the default Joomla! installer:** download RSFeedback! from your RSJoomla! account - *View my downloads*.

In the Joomla! backend panel head to **Extensions >> Install/Uninstall >> Browse the RSFeedback! package >> Upload**.



Notice:

- To simplify the update process and receive updates, we recommend to enter your license code generated in your RSJoomla! account and then follow the step **4.1 - using the “Updates” tab**.

Step 5: RSFeedback! settings

Path: *Joomla! backend panel >> Components >> RSFeedback! >> Settings*

5.1 General Settings

Here you can add your **license code** generated in your RSJoomla! account in order to receive updates and download newer RSFeedback! versions directly from the backend.

For more information about the license code and the update process see [Step 4: Update RSFeedback! to a newer version](#))



The screenshot shows the 'Settings' page for RSFeedback!. At the top, there is a folder icon and the word 'Settings'. Below this is a navigation bar with four tabs: 'General', 'Feedbacks', 'Captcha', and 'Popup Window'. The 'General' tab is selected and highlighted with a red box and a red arrow. The main content area contains three settings:

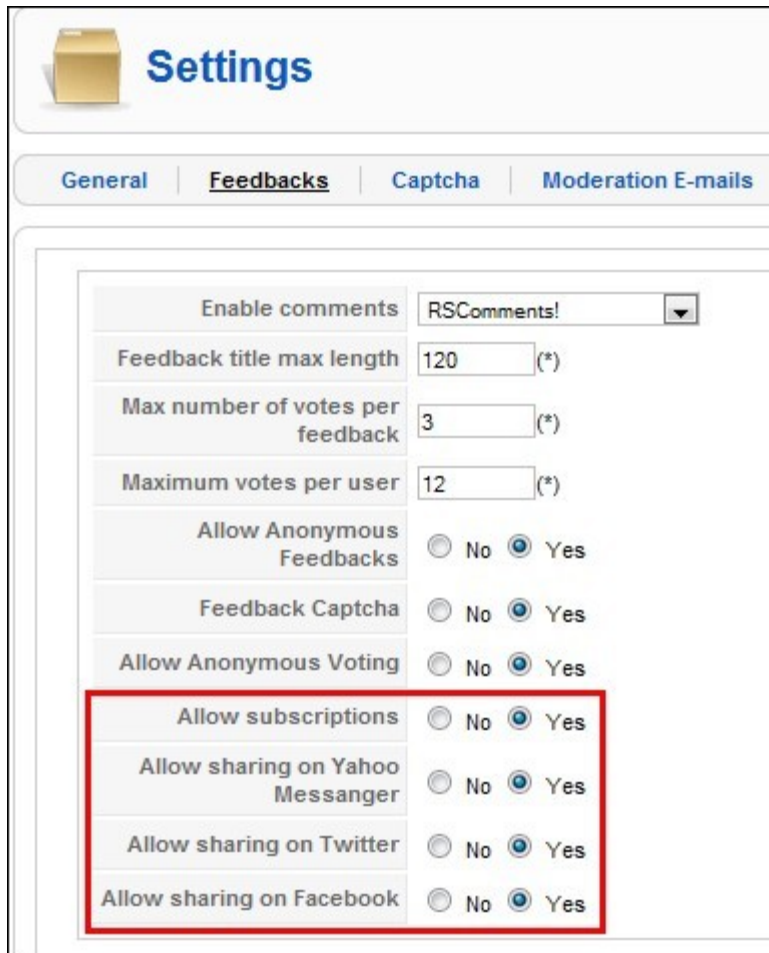
License:	<input type="text" value="MYLICENSECODE"/>	(*)
Date format	<input type="text" value="d M Y H:i"/>	(*)
Allow HTML code in text fields	<input checked="" type="radio"/> No <input type="radio"/> Yes	

The **date format** area, allows you to set a single central point of configuration for dates that will be used throughout RSFeedback!. This is essentially a mask that will be applied to all RSFeedback! stored dates. A complete list of usable mask is available [here](#).

By default, the *d M y H:i* mask is used.

Allow HTML code in text fields: if this option is enabled, users can use your configured WYSIWYG editor when adding new feedbacks in frontend.

5.2 Feedbacks settings



The screenshot shows the Joomla! Settings interface for the 'Feedbacks' tab. The 'Enable comments' dropdown is set to 'RSComments!'. The 'Feedback title max length' is 120, 'Max number of votes per feedback' is 3, and 'Maximum votes per user' is 12. The 'Allow Anonymous Feedbacks', 'Feedback Captcha', and 'Allow Anonymous Voting' options are all set to 'Yes'. The 'Allow subscriptions', 'Allow sharing on Yahoo Messenger', 'Allow sharing on Twitter', and 'Allow sharing on Facebook' options are also set to 'Yes'. A red box highlights the bottom four options.

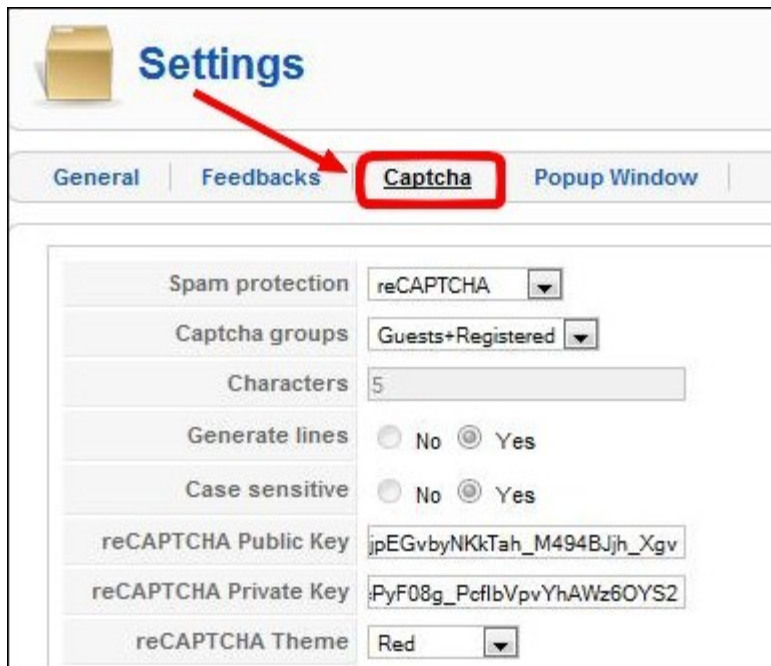
Enable comments	RSComments!
Feedback title max length	120 (*)
Max number of votes per feedback	3 (*)
Maximum votes per user	12 (*)
Allow Anonymous Feedbacks	<input type="radio"/> No <input checked="" type="radio"/> Yes
Feedback Captcha	<input type="radio"/> No <input checked="" type="radio"/> Yes
Allow Anonymous Voting	<input type="radio"/> No <input checked="" type="radio"/> Yes
Allow subscriptions	<input type="radio"/> No <input checked="" type="radio"/> Yes
Allow sharing on Yahoo Messenger	<input type="radio"/> No <input checked="" type="radio"/> Yes
Allow sharing on Twitter	<input type="radio"/> No <input checked="" type="radio"/> Yes
Allow sharing on Facebook	<input type="radio"/> No <input checked="" type="radio"/> Yes

Enable comments: default commenting system/disabled or a list of the most popular commenting system (RSComments, JComments or Jom Comments). If default is selected a basic commenting system will be displayed.

- **Feedback title max length:** numeric value that will limit the maximum length of a feedback title
- **Max number of votes per feedback:** how many votes can be casted on a particular feedback
- **Maximum votes per user:** how many points of voting a user has available. Once depleted, the user will not be able to cast any more votes.
- **Allow Anonymous Feedbacks:** yes/no - if enabled, guests (not registered users) will be able to add feedbacks.
- **Allow subscriptions:** if enabled, a *Subscribe* button will be displayed on the feedback page. This will allow you to receive a email notification whenever a new comment has been published for that particular feedback.

- **Feedback Captcha:** yes/no - if set to "yes", a captcha will be displayed when adding a new feedback, thus restricting spam bots.
- **Allow Anonymous Voting:** yes/no - if enabled, guests will be able to cast votes.

5.3 Captcha settings



Settings			
General	Feedbacks	Captcha	Popup Window
Spam protection	reCAPTCHA		
Captcha groups	Guests+Registered		
Characters	5		
Generate lines	<input type="radio"/> No <input checked="" type="radio"/> Yes		
Case sensitive	<input type="radio"/> No <input checked="" type="radio"/> Yes		
reCAPTCHA Public Key	jpEGvbyNkkTah_M494BJh_Xgv		
reCAPTCHA Private Key	PyF08g_PcflbVpvYhAWz6OYS2		
reCAPTCHA Theme	Red		

Spam protection: you can use as a spam protection for feedbacks: the built-in captcha or the reCAPTCHA system, for which you need an API key. You can request the API keys here (free): [recaptcha.net](https://www.recaptcha.net).

Add the generated keys in the corresponding fields from the *RSFeedback! Captcha tab* - **reCAPTCHA public key**, respectiv **reCAPTCHA private key**.

Captcha groups: captcha can be activated for certain user groups: for guests, for registered user or for both.

Characters: set the number of characters displayed in the captcha box in frontend.

Generate lines: if built in captcha is enabled you can set it to generate some random lines to make spam guessing more difficult.

Case sensitive: if enabled upper and lower case letters will be taken into consideration upon validating the string.

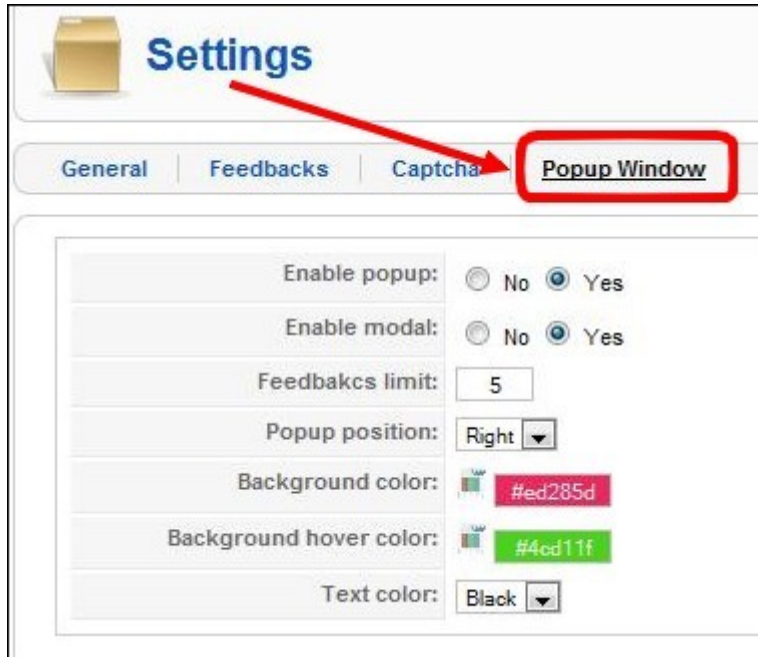
reCAPTCHA public key: add the public key generated on [recaptcha.net](https://www.recaptcha.net)

reCAPTCHA private key: add the private key generated on [recaptcha.net](https://www.recaptcha.net)

reCAPTCHA theme: change the captcha theme; available colors: red, white, black glass, clean so that this is in tone with your site's template.

5.4 Popup settings

The popup window is the label displayed in frontend, usually in the right side of the website. In the Joomla! backend panel, you can set the popup display properties in frontend: position, color, text color.



Enable popup: when enabled it will show a popup window so that the feedback option is visible through your site.

Enable modal: if is enabled, a modal window with the submitted feedbacks is displayed when clicking on the feedback button, if this isn't enabled you will be redirect to the feedback listing.

Feedbacks limit: the number of feedbacks displayed in the modal window.

Popup position: the position of the feedback button - *left/right*

Background color: the feedback button color; it can be changed using the color panel from backend

Background hover color: the feedback button color when hover the mouse. it can be changed using the color panel from backend

Text color: black or white

Step 6: Configure categories

Path: **Joomla! backend panel >> Components >> RSFeedback! >> Categories**

Before users can submit their feedbacks, you need to create and configure categories.

6.1 Create categories

In the “*Categories*” tab from RSFeedback!, click on the “*New*” button from the right side of the panel.



6.2 Edit categories

Set category permissions:

Allow anonymous feedbacks: you can allow/disallow anonymous feedbacks or use the global settings enabled in the “*Settings*” tab (see [step 5.2 Feedbacks settings](#))

Allow anonymous voting: you can *allow/disallow* votes from guests or use the global settings enabled in the “*Settings*” tab (see [step 5.2 Feedbacks settings](#))

Feedback captcha: it enables/disables the feedback captcha; if “*Use global*” is selected, it will use the settings defined in the “*Settings*” tab.

Max votes per feedback: sets the maximum number allowed of votes per feedback;

Add New Category

Published No Yes

Allow Anonymous Feedbacks Use Global ▼

Allow Anonymous Voting Yes ▼

Feedback Captcha Use Global ▼

Max votes per feedback 9000 (*)

Category title My new category (*)

Category description

B I U ABC | | | | |

Styles ▼

This is the category description

2.

Step 7: Assign user permissions

After creating feedbacks categories, you need to set user permissions: what users can do: add/delete/edit categories, add/delete/edit/ feedbacks, moderate flags or update statuses.

e.g.: allow/disallow guests to delete feedbacks

Permissions can be set by creating user groups and edit the feedbacks and categories options in the “Groups” tab.

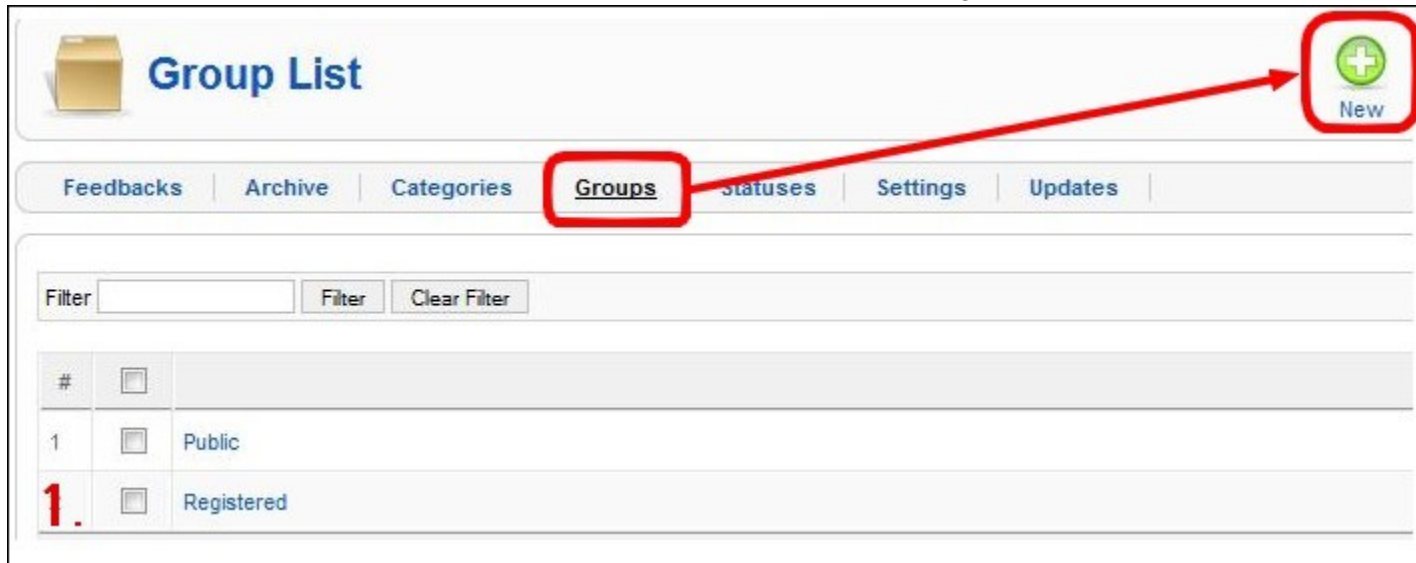
By default, there are 2 user groups with pre-defined settings (the settings can be changed to whatever you need): “Public” - for the frontend users and “Registered” - for registered users including author, editor and publisher.

7.1 Create groups and assign user permissions

Path: **Joomla! backend panel >> Components >> RSFeedback! >> Groups**

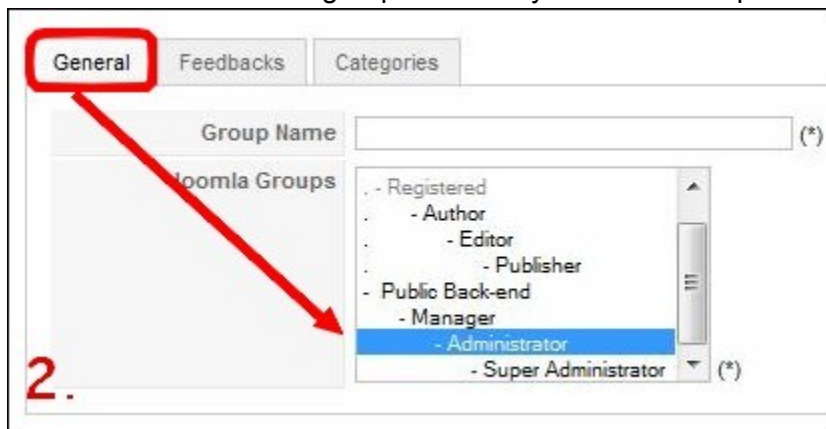
Step 1:

In the “Groups” tab, from RSFeedback! click on the “New” icon from the right side of the panel.



Step 2:

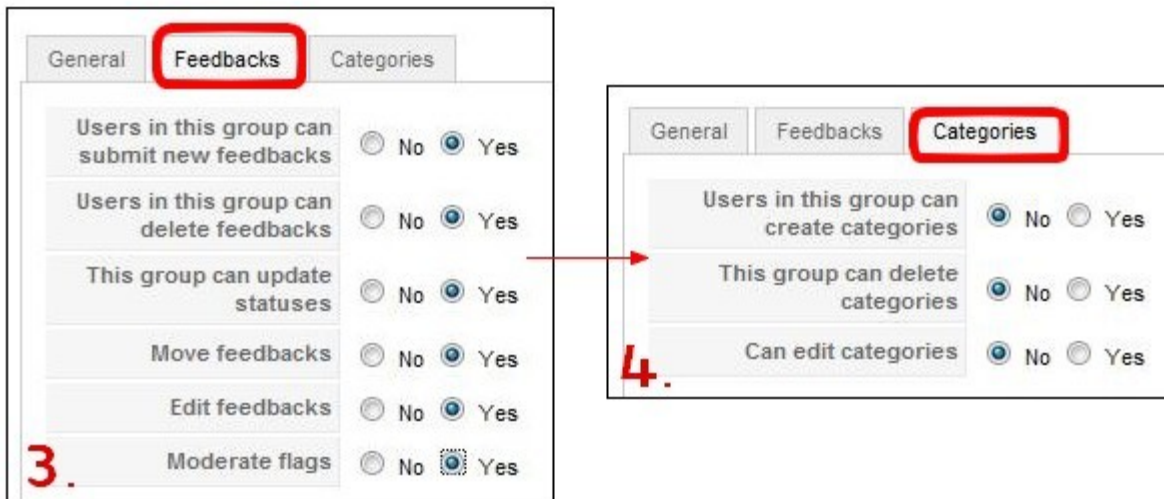
Select the Joomla! user group for which you want to set permissions.



Steps 3 and 4:

Set feedbacks and categories permissions for the selected Joomla! user group.

For each configured group, you can also enable captcha from the RSFeedback! [Settings](#) area.



Step 8: List feedbacks in frontend

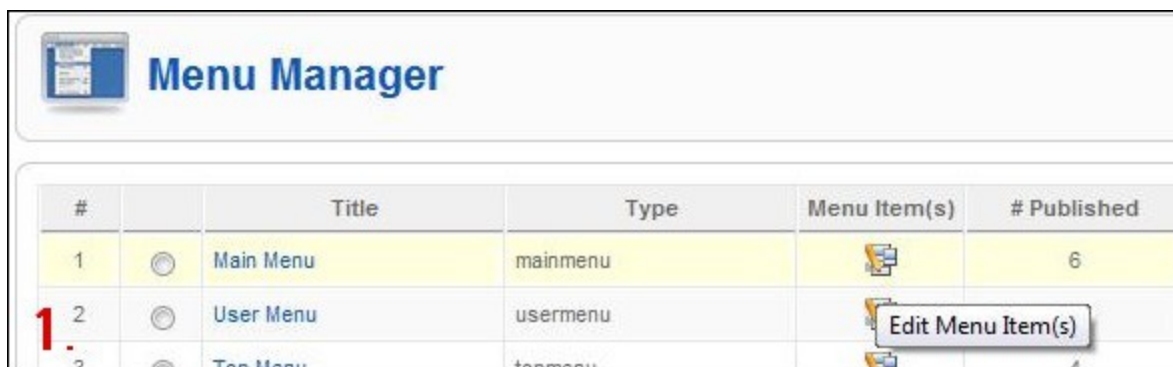
After creating categories and assign user permissions, you need to display feedbacks in frontend, so users can submit their ideas and suggestions.

Feedbacks and categories can be listed in frontend using the *menu links*, the *RSFeedback module* and the *category module*.

8.1 List all feedbacks using the menu link

Step 1:

In the Joomla! backend panel, head to **Menus >> Menu Manager >> Edit the Main Menu Item**



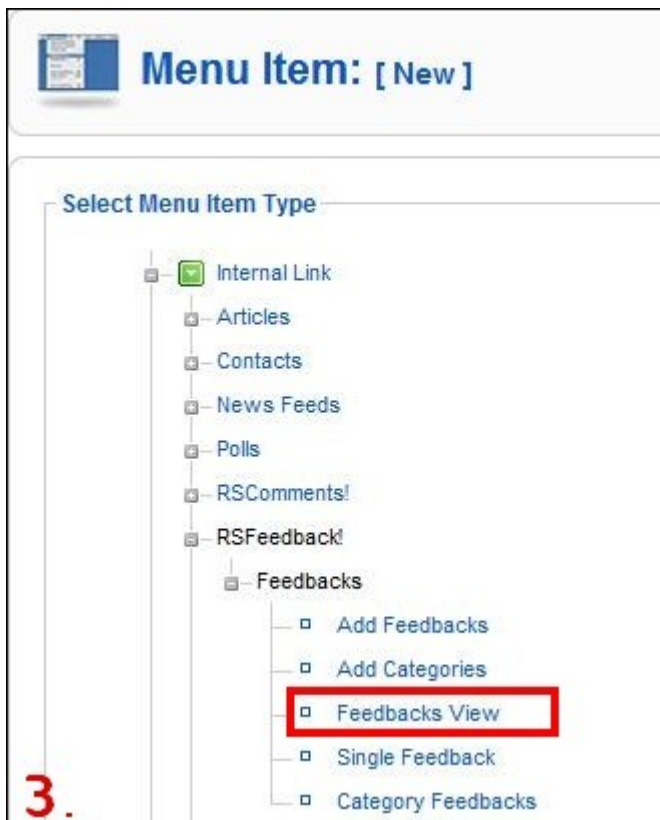
Step 2:

In the “Menu Item Manager”, click on the “New” icon from the right side of the panel.



Step 3:

Select RSFeedback! from the Internal Link menu and click on the “**Feedbacks View**” to create a menu link that will list all submitted feedbacks.



Steps 4 and 5:

Name the menu link, choose the user access and the parent item.

In the “Parameters” window, you have multiple options for listing feedbacks.

ID: 75

Title: List feedbacks

Alias: list-feedbacks

Link: index.php?option=com_rsfeedback&view=feedbacks

Display in: Main Menu

Parent Item: Top

- Home
- Joomla! Overview
- What's New in 1.5?
- Joomla! License
- More about Joomla!
- FAQ
- The News
- Web Links
- News Feeds

Published: No Yes

4. Order: 31 (List feedbacks)

Parameters (Basic)

Status: Select status

Empty Categories: No

Group feedbacks: Yes

Order: Descending

Sort by: Number of votes


Feedback ordering: Descending



5. Parameters (System)

8.2 List a single feedback using the menu link

Step 1:

In the Joomla! backend panel, head to **Menus >> Menu Manager >> Edit the Main Menu Item**

 **Menu Manager**

#		Title	Type	Menu Item(s)	# Published
1	<input checked="" type="radio"/>	Main Menu	mainmenu		6
2	<input type="radio"/>	User Menu	usermenu	 Edit Menu Item(s)	
3	<input type="radio"/>	Top Menu	topmenu		4

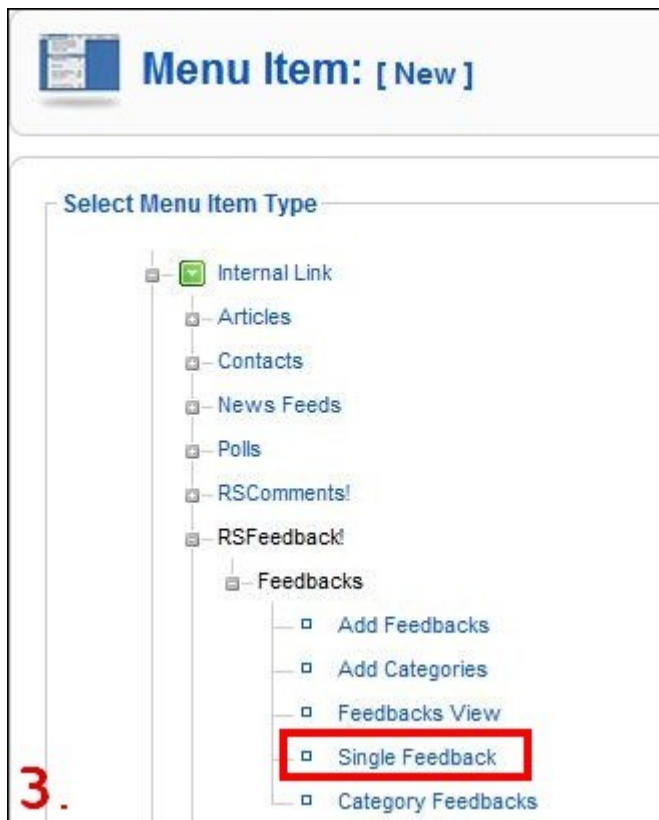
Step 2:

In the "Menu Item Manager", click on the "New" icon from the right side of the panel.



Step 3:

Select RSFeedback! from the Internal Link menu and click on the “**Single Feedback**” to create a menu link that will list a certain feedback.



Steps 4 and 5:

Name the menu link, choose the user access and the parent item.

In the “*Parameters*” window, select the feedback that you want to display in the menu link.

ID: 76

Title: List a single feedback

Alias: list-a-single-feedback

Link: index.php?option=com_rsfeedback&view=feed

Display in: Main Menu

Parent Item: **Top**

- Home
- Joomla! Overview
- What's New in 1.5?
- Joomla! License
- More about Joomla!
- FAQ
- The News
- Web Links
- News Feeds

4 Published: No Yes

Parameters (Basic)

Select Feedback: **My feedback** Select

5 Parameters (System)

8.3 List feedbacks of a certain category using the menu link

Step 1:

In the Joomla! backend panel, head to **Menus >> Menu Manager >> Edit the Main Menu Item**

#		Title	Type	Menu Item(s)	# Published
1	<input type="radio"/>	Main Menu	mainmenu		6
1 2	<input type="radio"/>	User Menu	usermenu	Edit Menu Item(s)	
3	<input type="radio"/>	Top Menu	topmenu		4

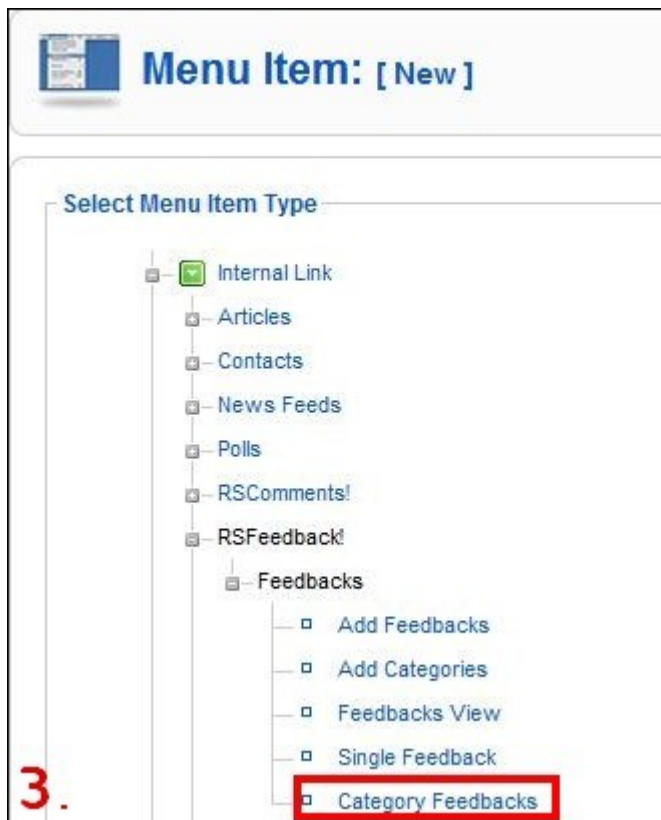
Step 2:

In the "Menu Item Manager", click on the "New" icon from the right side of the panel.



Step 3:

Select RSFeedback! from the Internal Link menu and click on the “**Category Feedbacks**” to create a menu link that will list all feedbacks from the chosen category.



Step 4:

Name the menu link, choose the user access and the parent item. In the “Parameters” window, select the category that you want to display in the menu link. Additionally, you have some ordering and sorting options.

ID:	77
Title:	<input type="text" value="Category Feedbacks"/>
Alias:	<input type="text" value="category-feedbacks"/>
Link:	<input type="text" value="index.php?option=com_rsfeedback&view=feed"/>
Display in:	Main Menu <input type="button" value="v"/>
Parent Item:	<ul style="list-style-type: none"> Top Home Joomla! Overview - What's New in 1.5? Joomla! License More about Joomla! FAQ The News Web Links News Feeds

4.

Parameters (Basic)

Select Category:

Order:

Sort by:

Feedback ordering:

5. Parameters (System)

8.4 List categories using the Category Module

To list all feedbacks categories, you will need the **RSFeedback! Category Module**.

8.4.1 Download the Category Module

Login to your www.rsjoomla.com account and head to:

Resources >> Customer Downloads >> RSFeedback! membership! >> Downloads >> RSFeedback! Files >> Modules >> Categories Module >> Download the package (mod_rsfeedback_category.zip).

8.4.2 Install the Category Module

The module installs same as the component does - trough the default Joomla! installer.

After downloading the module, in the Joomla! backend panel head to:

Extensions >> Install/Uninstall >> Browse the module package >> Upload



Notice:

- After installing the Category Module, make sure that the RSFeedback Category Module is enabled in the Module Manager.

8.4.3 How to use the module ?

To configure the Category Module, you need to access it from the Module Manager (**Joomla! backend panel >> Extensions >> Module Manager >> Click on RSFeedback! Category Module**)

Here you'll find some display settings: position, show/hide title, sorting options, module class suffix (for separate styling) and item id (SEF purpose).

The image shows two screenshots of the Joomla! module configuration interface. The left screenshot, titled 'Details', shows the following fields: Module Type: mod_rsfeedback_category; Title: RSFeedback! Category Module; Show Title: Yes (selected); Enabled: Yes (selected); Position: left; Order: 14::RSFeedback! Category Module; Access Level: Public; ID: 57; Description: This module shows a list of available categories. A red '1.' is placed next to the description. The right screenshot, titled 'Parameters', shows the following fields: Sort by: Category Name; Sort direction: Ascending; Module Class Suffix; Itemid. A red arrow points from the 'Position' field in the 'Details' tab to the 'Sort by' field in the 'Parameters' tab. A red '2.' is placed next to the 'Sort by' field.

8.5 List feedbacks in a module position

To display a top of the submitted feedbacks, you will need the **Top Feedbacks Module**.

8.5.1 Download the Top Feedbacks Module

Login to your www.rsjoomla.com account and head to:

Resources >> Customer Downloads >> RSFeedback! membership! >> Downloads >> RSFeedback! Files >> Modules >> Top Feedbacks Module >> Download the package (mod_rsfeedback.zip).

8.5.2 Install the Top Feedbacks Module

The module installs same as the component, through the default Joomla! installer.

After downloading the module, in the Joomla! backend panel head to:

Extensions >> Install/Uninstall >> Browse the module package >> Upload

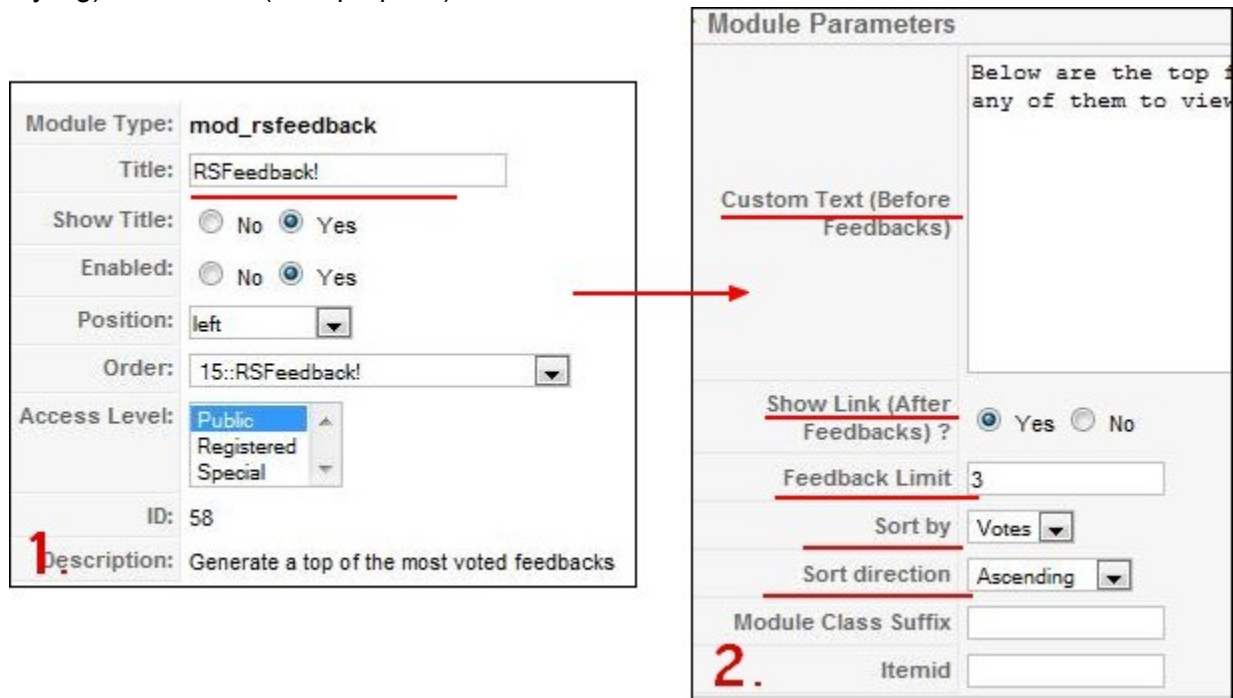


Notice:

After installing the Top Feedbacks Module, make sure that it's enabled in the Module Manager.

8.5.3 How to use the module ?

To configure the Top Feedbacks Module, you need to access it from the Module Manager area (**Joomla! backend panel >> Extensions >> Module Manager >> Click on RSFeedback!**) Here you'll find some display settings: *position, show/hide title, sorting options, custom intro text, the number of feedbacks to be displayed in the top, module class suffix* (for separate styling) and *item id* (SEF purpose).



8.6 List testimonials in a module position

The RSFeedback! Testimonials module allows you display the feedbacks from a specified category as testimonials inside a module position.

8.6.1 Download the Testimonials Module

Access your www.rsjoomla.com account and head to:

Resources >> Customer Downloads >> RSFeedback! membership! >> Downloads >> RSFeedback! Files >> Modules >> Testimonials Module >> Download the package (mod_rsfe_testimonials.zip).

8.6.2 Install the Testimonials Module

The module is automatically installed when installing / updating RSFeedback!. If you wish to install it separately, just log in to your rsjoomla.com account, head to View my downloads area and download the mod_rstestimonials.zip file.



Notice:

Make sure the Testimonials Module is enabled in the “Module Manager” area.

8.6.3 How to use the module ?

Besides the standard Joomla! module parameters (title, position, access and menu assignment), the RSFeedback! module provides the following configuration options:

Backend

Module Parameters	
Module Class Suffix	<input type="text"/>
Feedback Categories	my category ▼
Number of feedbacks	3
Number of characters	255
Duration	2
Width (px)	300
Height (px)	200
ItemId	<input type="text"/>

Frontend

Module RSFeedback! Testimonials

“ my feedback
... [Read more](#)
- Posted on 09 Feb 2011 09:30

- **Module Class Suffix:** adding a class suffix will enable you to control the CSS of the actual module.
- **Feedback Categories:** select the feedback category that will be displayed in the testimonials module
- **Number of feedbacks:** how many feedbacks should be included in the listing.
- **Number of characters:** if the feedback description exceeds this number, the module will automatically trim the text.

- **Duration:** the amount of time between slides, specified in seconds.
- **Width:** the width of the slide container, specified in pixels (px)
- **Height:** the height of the slide container, specified in pixels (px)
- **Itemid:** this is used for SEF purpose. It will basically add a menu item parameter when opening a link from the module.

Step 9: Configure feedbacks

After following steps 1..8, you will have a complete working feedback component and users will be able to submit their ideas and suggestions without any further changes.

Additionally, you can configure custom statuses, flags and moderation rules, according to your needs.

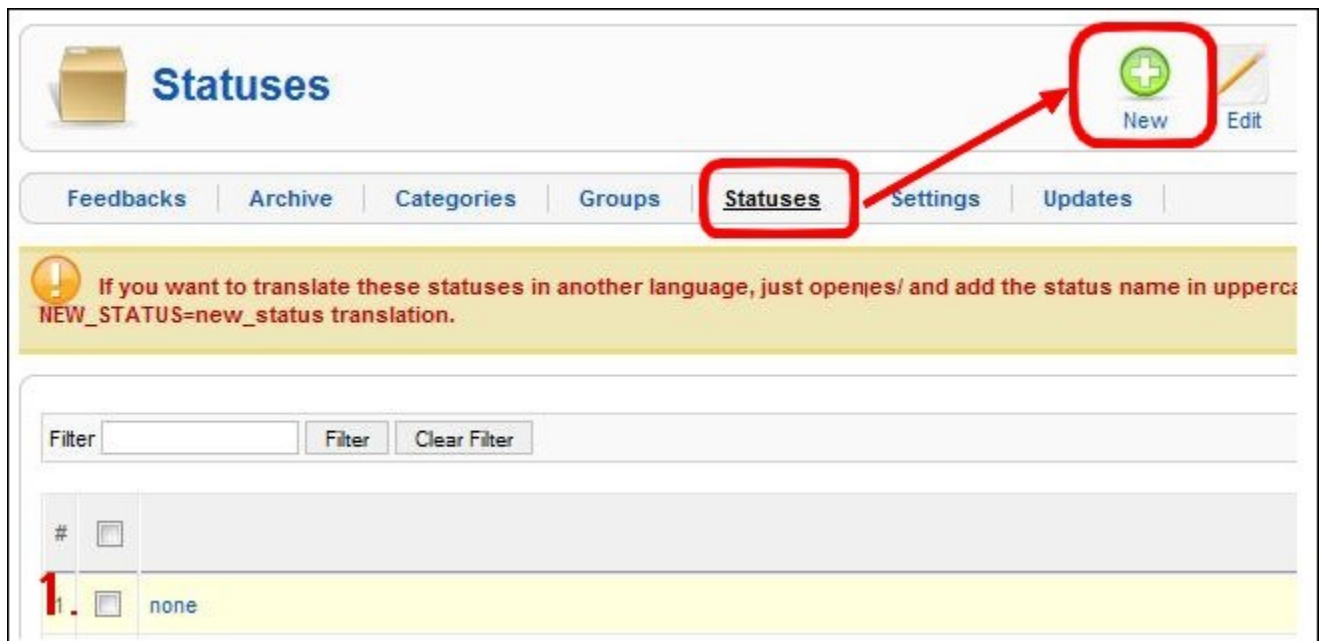
9.1 Create custom statuses for feedbacks

Path: **Joomla! backend panel >> Components >> RSFeedback! >> Statuses**

By default, there are 4 feedback statuses to express different states: none, accepted, declined, completed. If you need supplementary statuses, you can create new ones in the “Statuses” tab.

Step 1:

In the “Statuses” tab, click on the “New” icon from the right side of the panel.



Step 2:

Add the new status name and click to save.

2.



Notice:

For **multilingual sites**, statuses can be easily translated, by adding the following syntax in the `languages/es-ES.com_rsfeedback.ini` file (if your are translating into Spanish for example):

NEW_STATUS=new_status translation

9.2 Create custom flags for feedbacks

Path: **Joomla! backend panel >> Components >> RSFeedback! >> Flags**

Step 1:

In the “Flags” tab, click on the “New” icon from the right side of the panel.

Flags

Feedbacks | Archive | Categories | Groups | Statuses | **Flags** | Updates

New Edit

! If you want to translate these statuses in another language, just open the RSFeedback flag's name in uppercase translation.

Filter Filter Clear Filter

#	<input type="checkbox"/>	
1.	<input type="checkbox"/>	Spam

Step 2:

Add the new flag name and click to save.

New Flag

Save **Apply** Cancel

Flag Name: (*)

Published No Yes

2.



Notice:

For **multilingual sites**, flags can be easily translated, by adding the following syntax in the languages/es-ES.com_rsfeedback.ini file (if your are translating into Spanish for example):

NEW_FLAG=new_flag translation

9.3 Add moderation rules

Path: **Joomla! backend panel >> Components >> RSFeedback! >> Moderation**

The moderation rules allows you to automatically set actions (delete, move, auto-move, archive, unpublish) when feedbacks are flagged as spam, duplicate, inappropriate, wrong category or any other custom flag.

Step 1:

In the “Moderation” tab, click on the “New” icon from the right side of the panel.



Step 2:

Add the moderation name, select the flag, the corresponding action to be taken and the rule limit (when this limit is reached, it applies the selected action for the feedback).

e.g. To automatically delete spam, select the Spam flag and the action - Delete. When the feedback is marked 10 times as flag, it is automatically deleted.

The screenshot shows the Joomla! Admin interface for editing an auto-moderation rule. The title bar reads "Edit Auto Moderation Rule : [Automatically delete spam]". The configuration fields are as follows:

- Rule name:** Automatically delete spam
- Select Action:** Delete (*)
- Trigger Flag:** Spam
- Rule limit:** 10 (*)
- Rule label:** Delete spam

A red "2." is written in the bottom left corner of the screenshot. The interface includes a rich text editor toolbar with various icons for text formatting, lists, links, and media.

The purpose of this guide

This guide is designed to assist you, step by step, in configuring and preparing the feedback section of your Joomla! site using the [RSFeedback!](#) component.

We've also created a RSFeedback! Quick Guide, that includes all important steps that you must follow to quickly set a working feedback area for your users.

Additionally, we've launched the [RSJoomla! TV Channel](#) to support our components with a series of video tutorials and presentations.

The RSFeedback!! Documentation can be found [here](#).

For any other questions, please submit a ticket to the [RSJoomla! support department](#)